

Public Questions & Answers

Event Information

Number: RFP-22-011 Addendum 2
Title: COMPREHENSIVE HEALTH SERVICES
Type: .PC-Request For Proposal
Issue Date: 9/4/2022
Question Deadline: 9/19/2022 02:00 PM (CT)
Response Deadline: 10/4/2022 02:00 PM (CT)
Notes:

RESPONSES TO THIS BID MUST BE RECEIVED THROUGH THIS APPLICATION. RECEIPT OF RESPONSES BY ANY OTHER MEANS WILL BE REJECTED. All proposals must be received prior to the above date and time. Ensure you read and complete every aspect of this bid. **DO NOT SUBMIT FINANCIAL/PRICING/COST WITH THIS BID. RESPONSIVE AND RESPONSIBLE BIDDERS WILL RECEIVE A SEPARATE E-MAIL AFTER THIS BID CLOSES.** You are invited to submit a proposal in accordance with the requirements of this solicitation, which are contained herein. Review all aspects of the bid carefully to assure clear understanding. No information regarding the proposals will be divulged until a contract is awarded by the Purchasing Department. Acceptance of the Request for Proposal issued by the Buyer, as indicated by submission of a proposal by responder, will bind responder to the terms and conditions herein set forth, except as specifically qualified in any addendum issued in connection therewith. Any alleged oral agreement or arrangement made by a responder with any agency or the Buyer, or an employee of Pulaski County will be disregarded. This solicitation does not commit Pulaski County to award a contract, to pay any costs incurred in the preparation of a proposal, or to procure or contract for the articles or goods or services. Pulaski County reserves the right to accept or reject any or all proposals received as a result of this request, or to cancel in part or in its entirety this proposal if it is in the best interest of Pulaski County to do so.

Published Questions

Question: In follow up to the County's response regarding the staffing matrix, we are requesting the current provider's staffing matrices for the PCRDF and for the PCJDC.

Answer: **PCRDF-Proprietary Information (Current Provider).** **PCJDC - Please see PCRDF answer.**

Asked: 9/19/2022 12:41 PM (CT)

Question: 18. Penalties: a. Has the current Contractor been assessed any penalties in the past two (2) years? i. If so, please identify the penalty type and amount for each of the past two (2) years.

Answer: **a.** Has the current Contractor been assessed any penalties in the past two (2) years? **PCRDF-No**
PCJDC - Please see PCRDF answer.

i. If so, please identify the penalty type and amount for each of the past two (2) years.

Asked: 9/19/2022 12:05 PM (CT)

Question: 17. Catastrophic Financial Capitation: a. What is the current catastrophic financial capitation? b. Have the costs for capitated services fallen below or exceeded the capitation limits in the past two (2) years? c. By how much has the current Contractor fallen below or exceeded the cap in each of the past two (2) years? d. Is any specific class of drugs excluded from the current Contractor's financial responsibility? i. If yes, which are excluded?

Answer: **N/A**

Asked: 9/19/2022 12:05 PM (CT)

Question: 16. Information Technology: a. Will direct access to the JMS be available on the clinical computers? i. If so, what are the requirements (installation, network, accounts)? b. Does the County or current Contractor provide any wireless connectivity/access to medical? i. If so, what locations are in scope? c. Who will be responsible for providing internet connectivity—the County or the Contractor? i. If the County, what internet circuits will be available to the Contractor? 1. Dedicated circuit? Or delivered through County's network? 2. Bandwidth: ii. If the Contractor, are there any preferred/existing vendors that can be leveraged to provide this service? d. Who will be responsible for providing network infrastructure (switches and firewall—the County or the Contractor? i. If the Contractor, does the current Contractor provide network infrastructure?

Answer: i. a. Will direct access to the JMS be available on the clinical computers? **PCRDF-No PCJDC-PCRDF hosts our JMS.**
i. If so, what are the requirements (installation, network, accounts)? **PCRDF-No access to JMS will be allowed.**
PCJDC- PCRDF hosts our JMS.
ii. b. Does the County or current Contractor provide any wireless connectivity/access to medical? **PCRDF-Yes**
i. If so, what locations are in scope? **PCRDF-All areas of the jail that are serviced by medical personnel have wireless capability. PCJDC - Please see PCRDF answer.**
iii. c. Who will be responsible for providing internet connectivity—the County or the Contractor? **PCRDF-County (PCSO/PCRDF). PCJDC - Please see PCRDF answer.**
i. If the County, what internet circuits will be available to the Contractor?
1. Dedicated circuit? Or delivered through County's network? **PCRDF-VLAN through county network. PCJDC - Please see PCRDF answer.**
2. Bandwidth: **PCRDF-25 mbps cap per device. PCJDC - Please see PCRDF answer.**
ii. If the Contractor, are there any preferred/existing vendors that can be leveraged to provide this service?
iv. d. Who will be responsible for providing network infrastructure (switches and firewall—the County or the Contractor? **PCRDF-County (PCSO/PCRDF). PCJDC - Please see PCRDF answer.**
i. If the Contractor, does the current Contractor provide network infrastructure?

Asked: 9/19/2022 12:04 PM (CT)

Question: 15. Electronic Medical Records: a. Will internet connectivity be available to the Contractor? b. Does the facility currently have wireless capability? c. Will the County require the EMR system to provide any of the following interfaces? i. JMS ii. Lab iii. Pharmacy iv. Electronic prescription interface v. Health Information Exchange

Answer: a. Will internet connectivity be available to the Contractor? **Yes for both PCRDF and PCJDC.**
b. Does the facility currently have wireless capability? **Yes for both PCRDF and PCJDC.**
c. Will the County require the EMR system to provide any of the following interfaces?
i. JMS **PCRDF-No PCJDC-** PCRDF hosts our JMS.
ii. Lab **PCRDF-Yes PCJDC-** This is hosted by PCRDF.
iii. Pharmacy **PCRDF-Yes PCJDC-** This is hosted by PCRDF.
iv. Electronic prescription interface **PCRDF-No PCJDC-** This is hosted by PCRDF.
v. Health Information Exchange **PCRDF-Yes PCJDC-** This is hosted by PCRDF.

Asked: 9/19/2022 12:03 PM (CT)

Question: 14. Equipment: a. Please provide a list of all medical and dental equipment that will be available to the awarded Contractor, including the model, age, and condition. b. Please provide a list of all office/computer equipment that will be available to the awarded Contractor (e.g., computers, printers, fax machine, copier, etc.), including the model, age, and condition. c. How many AEDs are on site?

Answer: a. Please provide a list of all medical and dental equipment that will be available to the awarded Contractor, including the model, age, and condition. **PCRDF-List is attached. Currently (1) Dental Chair is inoperable. PCJDC - UMF 5150 exam bed in good condition. Age unknown. Detecto 439 scales in good condition. Age unknown.**
b. Please provide a list of all office/computer equipment that will be available to the awarded Contractor (e.g., computers, printers, fax machine, copier, etc.), including the model, age, and condition. **PCRDF-List is attached. PCJDC - One (1) desk in good condition. Age unknown. One (1) chair in good condition. Age unknown. One dell desk top computer and monitor in good condition. Age unknown**
c. How many AEDs are on site? **PCRDF-Three (3). PCJDC- One (1)**

Asked: 9/19/2022 12:03 PM (CT)

Question: e. Please provide the percentage of intakes diagnosed with opioid use disorder (OUD). f. Do you work with a community provider/local clinic to provide methadone? i. If so, please provide their name and contact information. g. Do you have grant funding for MAT? i. If so, please provide details.

Answer: e. Please provide the percentage of intakes diagnosed with opioid use disorder (OUD). **Currently not tracked for both PCRDF and PCJDC.**
f. Do you work with a community provider/local clinic to provide methadone? **No for both PCRDF and PCJDC.**
i. If so, please provide their name and contact information.
g. Do you have grant funding for MAT? **PCRDF-Medical Department does not. PCJDC-N/A**
i. If so, please provide details.

Asked: 9/19/2022 12:03 PM (CT)

Question: 13. Medication-Assisted Treatment: a. Do you currently continue MAT medication (e.g., methadone, buprenorphine, naltrexone/Vivitrol) when a patient entering the facility was receiving the medication in the community? Or do you require these patients to detox? i. If you continue MAT medication, which medication(s) do you provide? ii. How many patients are you treating on average per month by medication? b. What medication (e.g., methadone, buprenorphine, etc.) do you currently use for opioid-dependent pregnant patients? c. Do you currently induct new patients into MAT at the facility prior to discharge? i. If so, what medication(s) do you provide? ii. How many patients are you inducting on average per month by medication? iii. If you are not currently inducting new patients into MAT, are you interested in providing induction service going forward? d. Please provide the percentage of intakes who enter the facility on a verified MAT program in the community.

Answer: a. Do you currently continue MAT medication (e.g., methadone, buprenorphine, naltrexone/Vivitrol) when a patient entering the facility was receiving the medication in the community? Or do you require these patients to detox? **PCRDF-Suboxone and De-Tox. PCJDC-None/De-Tox at PCJDC.**
i. If you continue MAT medication, which medication(s) do you provide? **PCRDF-Currently Suboxone. PCJDC- N/A**
ii. How many patients are you treating on average per month by medication? **PCRDF-See Attachment A "Medical Occurrences". Numbers are from January-December 2021.**
b. What medication (e.g., methadone, buprenorphine, etc.) do you currently use for opioid-dependent pregnant patients? **PCRDF-De-Tox only. PCJDC- De-Tox only.**
c. Do you currently induct new patients into MAT at the facility prior to discharge? **No for both PCRDF and PCJDC.**
i. If so, what medication(s) do you provide? **N/A**
ii. How many patients are you inducting on average per month by medication? **PCRDF-Depends upon population numbers. PCJDC- N/A**
iii. If you are not currently inducting new patients into MAT, are you interested in providing induction service going forward? **PCRDF-Yes PCJDC – May be considered at a later time.**
d. Please provide the percentage of intakes who enter the facility on a verified MAT program in the community. **Currently not tracked for both PCRDF and PCJDC.**

Asked: 9/19/2022 12:03 PM (CT)

Question: 12. Pharmacy Statistics: Please provide the following information for the past year: a. Average number of inmates on psychotropic medication(s) each month b. Average number of inmates on HIV/AIDS medication(s) each month c. Average number of inmates on hepatitis medication(s) each month d. Average number of inmates on hemophilia medication(s) each month e. Average number of inmates with diabetes each month

Answer: Pharmacy Statistics: Please provide the following information for the past year: **PCRDF-See Attachment A "Medical Occurrences". Numbers are from January-December 2021. PCJDC - This is not tracked.**

- a. Average number of inmates on psychotropic medication(s) each month **PCJDC-None.**
- b. Average number of inmates on HIV/AIDS medication(s) each month **PCJDC-None.**
- c. Average number of inmates on hepatitis medication(s) each month **PCJDC-None.**
- d. Average number of inmates on hemophilia medication(s) each month **PCJDC-None.**
- e. Average number of inmates with diabetes each month **PCJDC had a total of two (2) residents with diabetes this last year.**

Asked: 9/19/2022 12:02 PM (CT)

Question: 11. Medication Administration: a. How long does the average med pass take to complete? b. Please identify the eMAR software program. c. Is there a Keep-on-Person (KOP) program at the facility? i. If so, which medications are included in the KOP program? d. What credential(s) is currently utilized to administer medications?

Answer:

- a. How long does the average med pass take to complete? **PCRDF-Average; 4-5 hours, depending on Facility activities.**
PCJDC - Twenty (20) minutes to one (1) hour depending on current headcount.
- b. Please identify the eMAR software program. **CorEMR for both PCRDF and PCJDC.**
- c. Is there a Keep-on-Person (KOP) program at the facility? **Yes for both PCRDF and PCJDC.**
- i. If so, which medications are included in the KOP program? **Topicals and Inhalers for both PCRDF and PCJDC.**
- d. What credential(s) is currently utilized to administer medications? **PCRDF-LPN, RN and CMA.**
PCJDC- LPN

Asked: 9/19/2022 12:02 PM (CT)

Question: 10. Off-Site Service Statistics: Please provide historical utilization statistics for the past year by facility regarding off-site services, including but not limited to: a. Number of ambulance transfers by facility b. Number of non-ambulance transfers c. Number of inpatient admissions d. Number of inpatient days e. Number of hospital observations f. Number of one-day surgeries

Answer: **PCRDF-Please see Attachment A "Medical Occurrences". These numbers on Attachment A are for January-December 2021.**

- a. Number of ambulance transfers by facility **PCJDC-None.**
- b. Number of non-ambulance transfers **PCJDC - This is not tracked.**
- c. Number of inpatient admissions **PCJDC-None.**
- d. Number of inpatient days **PCJDC-None.**
- e. Number of hospital observations **PCJDC-None.**
- f. Number of one-day surgeries **PCJDC-None.**

Asked: 9/19/2022 12:02 PM (CT)

Question: 9. Off-Site Services: a. Please identify the local hospital(s) utilized for emergencies and inpatient stays. b. Please identify the local ambulance service(s) currently used. c. Please provide a list of currently utilized off-site specialty providers and outpatient providers.

Answer: a. Please identify the local hospital(s) utilized for emergencies and inpatient stays. **PCRDF-UAMS/University of Arkansas for Medical Sciences PCJDC Arkansas Children's Hospital.**
b. Please identify the local ambulance service(s) currently used. **MEMS/Metropolitan Emergency Medical Services for both PCRDF and PCJDC.**
c. Please provide a list of currently utilized off-site specialty providers and outpatient providers. **PCRDF-UAMS, Davita (Dialysis), Jefferson Comprehensive (College Station) & Ortho Arkansas. Always try to use the patients specialty provider if one was being utilized prior to incarceration. PCJDC uses Arkansas Children's Hospital.**

Asked: 9/19/2022 12:02 PM (CT)

Question: 8. On-Site Service Statistics: Please provide statistical data for the past two (2) years by facility regarding on-site services, including but not limited to: a. Nurse sick call, Mid-level sick call, Physician sick call b. Inmate physicals c. Number of inmates evaluated by the psychiatric/mental health providers d. Number of chronic care visits by type e. Number of on-site clinic visits by type (e.g., OB/GYN, orthopedics, ophthalmology, cardiology, etc.) f. Labs g. X-rays

Answer: **PCRDF-Please see Attachment A "Medical Occurrences". These numbers on Attachment A are for January-December 2021. PCJDC-From 03.29.2021 to 09.17.2022 – (200)**
a. Nurse sick call, Mid-level sick call, Physician sick call **PCJDC-From 03.29.2021 to 09.17.2022 – (200)**
b. Inmate physicals **PCJDC-From 03.29.2021 to 09.17.2022 – (200)**
c. Number of inmates evaluated by the psychiatric/mental health providers **PCJDC - This is not tracked.**
d. Number of chronic care visits by type **PCJDC-None.**
e. Number of on-site clinic visits by type (e.g., OB/GYN, orthopedics, ophthalmology, cardiology, etc.) **PCJDC-None.**
f. Labs **PCJDC - This is not tracked.**
g. X-rays **PCJDC - This is not tracked.**

Asked: 9/19/2022 12:01 PM (CT)

Question: 7. On-Site Services: a. Are there currently any specialty clinics being conducted on site? If so please identify: i. Frequency of clinic b. Please identify the following current providers: i. Laboratory services ii. Mobile X-ray services iii. Hazardous waste removal services c. Is the dental x-ray equipment film or digital? d. Which company is used to provide medical gas?

Answer: **a. Are there currently any specialty clinics being conducted on site? PCRDF-Angels Program/UAMS** If so please identify: i. Frequency of clinic? **PCRDF- Weekly or as needed, depending upon if the facility has any pregnant females incarcerated. PCJDC - None for PCJDC.**

b. Please identify the following current providers:

i. Laboratory services Quest Diagnostics

ii. Mobile X-ray services Clearview

iii. Hazardous waste removal services Medical Waste Services, Harrison, AR.

c. Is the dental x-ray equipment film or digital? Film

d. Which company is used to provide medical gas? Air Gas USA

Asked: 9/19/2022 12:01 PM (CT)

Question: 6. Dialysis: a. During the past two (2) years, what is the average number of individuals receiving dialysis treatments? b. What are the average weekly number of treatments? c. Are dialysis services provided on site or off site? d. Please identify the on-site and/or off-site dialysis provider.

Answer: **a. During the past two (2) years, what is the average number of individuals receiving dialysis treatments? PCRDF-Please see Attachment A "Medical Occurrences". The numbers on Attachment A are for January-December 2021. PCJDC - Have not had the need as of yet.**
b. What are the average weekly number of treatments? PCRDF-Generally 1
c. Are dialysis services provided on site or off site? PCRDF-Off-Site
d. Please identify the on-site and/or off-site dialysis provider. PCRDF-Davita; or whoever was providing the service prior to incarceration.

Asked: 9/19/2022 12:01 PM (CT)

Question: 5. Mental Health Statistics: Please provide the following information: a. Number of episodes of suicide watch per month in the past two (2) years b. Number of self-injurious events in the past two (2) years c. Number of psychiatric hospitalizations in the past two (2) years d. Number of psychiatric inpatient hospital days in the past two (2) years e. Number of forced psychotropic medication events in the past two (2) years f. Number of mental health grievances per month g. Number of episodes of seclusions per month

Answer: a. Number of episodes of suicide watch per month in the past two (2) years? **PCRDF-80 per month average.**

PCJDC - Sept 2020 - One (1)

PCJDC - Oct 2020 - Zero (0)

PCJDC - Nov 2020 - Zero (0)

PCJDC - Dec 2020 - Zero (0)

PCJDC - Jan 2021 - Two (2)

PCJDC - Feb 2021 - Two (2)

PCJDC - Mar 2021 - One (1)

PCJDC - Apr 2021 - Zero (0)

PCJDC - May 2021 - Three (3)

PCJDC - June 2021 - Four (4)

PCJDC - July 2021 - Three (3)

PCJDC - Aug 2021 - Two (2)

PCJDC - Sept 2021 - Three (3)

PCJDC - Oct 2021 - Four (4)

PCJDC - Nov 2021 - Six (6)

PCJDC - Dec 2021 - Six (6)

PCJDC - Jan 2022 - Five (5)

PCJDC - Feb 2022 - Three (3)

PCJDC - Mar 2022 - Seven (7)

PCJDC - Apr 2022 - Four (4)

PCJDC - May 2022 - Six (6)

PCJDC - June 2022 - Nine (9)

PCJDC - July 2022 - One (1)

PCJDC - Aug 2022 - Zero (0)

PCJDC - Sept 2022 - Zero (0)

b. Number of self-injurious events in the past two (2) years? **PCRDF-See Attachment A “Medical Occurrences”. Numbers are for January-December 2021. PCJDC - This is not tracked.**

c. Number of psychiatric hospitalizations in the past two (2) years? **PCRDF-Only Civil Commitments; averages 5 per year. PCJDC - This is not tracked.**

d. Number of psychiatric inpatient hospital days in the past two (2) years? **PCRDF-See Attachment A “Medical Occurrences”. Numbers are for January-December 2021. PCJDC - This is not tracked.**

e. Number of forced psychotropic medication events in the past two (2) years? **PCRDF-Averages 1 per month. PCJDC - This is not tracked.**

f. Number of mental health grievances per month? **PCRDF-See Attachment A “Medical Occurrences”. Numbers are for January-December 2021. PCJDC - H**

Asked: 9/19/2022 12:01 PM (CT)

Question: i. Is there a requirement for any court involvement by the mental health staff? i. If so, please describe the required involvement. j. Are mental health staff responsible for coordinating trial competency examinations and transfers? k. Are substance use treatment services offered to the inmates at the facility? i. If so, is there a limit to the number of patients in the program? l. What are the number and location of suicide watch cells? m. What are the requirements for mental health training for correctional/custody staff?

Answer: i. Is there a requirement for any court involvement by the mental health staff? **YES** i. If so, please describe the required involvement. **PCRDF-FROP, Diversion Team (State Hospital). PCJDC-Our LCSW provides this service.**
j. Are mental health staff responsible for coordinating trial competency examinations and transfers? **PCRDF-No, but may assist. PCJDC-No**
k. Are substance use treatment services offered to the inmates at the facility? **PCRDF-No. PCJDC-No**
i. If so, is there a limit to the number of patients in the program?
l. What are the number and location of suicide watch cells? **PCRDF- C-Unit (8), F-Unit (6), L-Unit (1 Rubber Room), T-Unit (9) & U-Unit (8). PCJDC does not have dedicated suicide cells/rooms.**

Asked: 9/19/2022 12:00 PM (CT)

Question: 4. Mental Health Services: a. Please provide the current mental health staffing by credential/licensure and shift. b. Is the current mental health staffing considered adequate? c. Is mental health staff coverage required for evenings and/or weekends? i. If so, what hours? d. Is the expectation of the county that the vendor provides 24/7 coverage by a MHP? If so, is this coverage specific to the intake area? e. What mental health services are currently provided on site? f. Are group therapy services required? i. If so, what types of groups are currently provided? ii. Please indicate the number of times per week each group is provided. g. Are discharge planning services required? i. If so, please provide specific requirements. h. Are there service agreements related to the timing of mental health evaluations and/or response to mental health referrals?

Answer: a. Please provide the current mental health staffing by credential/licensure and shift. **PCRDF- Total of (11). Of the total (2) are MSCHMC and BSW (Community Coordinator) which are Full-Time, and (9) are Part-Time which are a combination of LPCs, LACs & LMSWs. The Full-Time staff work days, and Part-Time staff work evenings and weekends. PCJDC employs its own Licensed Certified Social Worker (LCSW). She works Monday through Friday 11am to 3pm.**

b. Is the current mental health staffing considered adequate? **PCRDF-No**
PCJDC-Yes

c. Is mental health staff coverage required for evenings and/or weekends? i. If so, what hours? **PCRDF-Yes. Evening Hours vary, Weekend Hours 0700-1900. PCJDC- Our LCSW provides as needed coverage after hours for PCJDC.**

d. Is the expectation of the county that the vendor provides 24/7 coverage by a MHP? **PCRDF-Yes**
If so, is this coverage specific to the intake area? PCRDF-No. PCJDC does not expect 24/7 coverage by a MPH. See PCRDF answer.

e. What mental health services are currently provided on site? **PCRDF-Grief Counseling, Crisis Assessment, Discharge Planning, MAT, Ryan White, Segregation Rounds, Sick Calls & Medication Management. PCJDC - Our LCSW provides intake screening, Prison Rape elimination Act training for the residents and therapy as needed or court ordered.**

f. Are group therapy services required? **No for both PCRDF and PCJDC.**

i. If so, what types of groups are currently provided? ii. Please indicate the number of times per week each group is provided.

g. Are discharge planning services required? **PCRDF-Yes, Community Coordinator conducts the planning. i. If so, please provide specific requirements. PCRDF-Community Coordinator and proper credentials. PCJDC- Our LCSW provides this service as needed.**

h. Are there service agreements related to the timing of mental health evaluations and/or response to mental health referrals? **No for both PCRDF and PCJDC.**

i. Is there a requirement for any court involvement by the mental health staff? **YES** i. If so, please describe the required involvement. **PCRDF-FROP, Diversion Team (State Hospital). PCJDC- Our LCSW provides this service.**

Asked: 9/19/2022 12:00 PM (CT)

Question: Would the County accept a cost-effective alternative to the RFP minimum staffing requirements?

Answer: **RFP will remain as stated for both PCRDF and PCJDC.**

Asked: 9/19/2022 11:59 AM (CT)

Question: 3. Staffing: a. Please provide the current staffing plan by position, credential, and shift. b. Is the current staffing plan considered adequate for the facility? c. Does the facility currently use 12-hour or 8-hour shifts? Other? i. Is this structure working well, or is a new structure desired? d. Are there currently any unfilled positions? i. If so, please identify the position(s) and length of time unfilled. e. Which discipline/credential conducts the intake/receiving screening (e.g., RN, LPN, EMT, Correctional Officer)? f. Which discipline/credential conducts the 14-day health assessment (e.g., RN, Mid-level Practitioner, Physician)? g. Is nurse sick call conducted by RNs or by LPNs? h. What are the current job duties of the CNAs? i. The RFP states there is a minimum of 40hrs/ 1 FTE Psychiatrist. Would the County accept a cost-efficient alternate of a combination of psychiatrist and psychiatric mid-level coverage? j. Would the County accept a cost-effective alternative

Answer: ***We are assuming you are referring to TurnKey Staffing. The answers below are for the TurnKey staffing.***

a. Please provide the current staffing plan by position, credential, and shift. **PCRDF- Proprietary Information (Current Provider).**

b. Is the current staffing plan considered adequate for the facility? **PCRDF-Yes
PCJDC - Yes.**

c. Does the facility currently use 12-hour or 8-hour shifts? Other? i. Is this structure working well, or is a new structure desired? **PCRDF-Current vendor has both shifts. This has been identified in the RFP attribute #4 Scope of Works section (G) Position Specific Requirements #7 and section (H) Mental Health. PCJDC - Eight (8) hour shifts, yes the structure is working.**

d. Are there currently any unfilled positions? **PCRDF-Yes PCJDC - No.**

i. If so, please identify the position(s) and length of time unfilled. **PCRDF-RNs & LPNs, filled on an average of 3 months.
PCJDC - No.**

e. Which discipline/credential conducts the intake/receiving screening (e.g., RN, LPN, EMT, Correctional Officer)? **PCRDF-Currently EMT PCJDC - LPN or available nurse from PCRDF.**

f. Which discipline/credential conducts the 14-day health assessment (e.g., RN, Mid-level Practitioner, Physician)? **PCRDF-RNs
PCJDC - Physician.**

g. Is nurse sick call conducted by RNs or by LPNs? **PCRDF-RNs or LPNs PCJDC - LPN**

h. What are the current job duties of the CNAs? **PCRDF-Temperature Checks, Pulse Oxygen, Direct Patient Care & COVID19 Swabs. PCJDC-We currently do not employ CNAs at PCJDC.**

i. The RFP states there is a minimum of 40hrs/ 1 FTE Psychiatrist. Would the County accept a cost-efficient alternate of a combination of psychiatrist and psychiatric mid-level coverage? **RFP will remain as stated for both PCRDF and PCJDC.**

j. Would the County accept a cost-effective alternative? **RFP will remain as stated for both PCRDF and PCJDC.**

Would the County accept a cost-effective alternative to the RFP minimum staffing requirements? **RFP will remain as stated for both PCRDF and PCJDC.**

Asked: 9/19/2022 11:58 AM (CT)

Question: 2. Population: a. During the pre-bid conference, we learned the current ADP was approximately 1,336. Please confirm the ADP to be used for staffing and pricing. b. Please provide a breakdown of the inmate/detainee population included in the overall population figures, as follows: i. County ii. State DOC iii. ICE iv. U.S. Marshals Service v. Work Release vi. Other c. Please provide a breakdown of the inmate/detainee population included in the overall population figures, as follows: i. Male ii. Female

Answer: a. During the pre-bid conference, we learned the current ADP was approximately 1,336. Please confirm the ADP to be used for staffing and pricing. **Use the total referenced in the RFP.**
b. Please provide a breakdown of the inmate/detainee population included in the overall population figures, as follows:
i. County **PCRDF- 1,292 total as of 09.21.2022, which includes State DOC numbers of (ADC-105 & ACC-4) and U.S. Marshal Service numbers of (137) & FBOP (1). PCJDC - twenty-three (23)**
ii. State DOC **PCRDF-ADC (105)/ACC (4) as of 09.21.2022 PCJDC - Zero (0)**
iii. ICE **PCRDF- (0) as of 09.21.2022 PCJDC - Zero (0)**
iv. U.S. Marshals Service **PCRDF-(137)/FBOP (1) as of 09.21.2022 PCJDC - Zero (0)**
v. Work Release **PCRDF-Does Not Have PCJDC Does not have.**
vi. Other **PCRDF-N/A PCJDC- Department of Youth Services (DYS) PCJDC - Two (2)**
c. Please provide a breakdown of the inmate/detainee population included in the overall population figures, as follows:
i. Male **PCRDF-1,126 As of 09.21.2022 PCJDC - Twenty-three (23)**
ii. Female **PCRDF-166 As of 09.21.0222 PCJDC - Two (2)**

Asked: 9/19/2022 11:58 AM (CT)

Question: 1. When are PPDs implanted—during intake or during the 14-day health assessment? a. Are PPDs implanted on all inmates or only as medically indicated?

Answer: 26. When are PPDs implanted—during intake or during the 14-day health assessment? **PCRDF- During the 14-Day Assessment. PCJDC - During the 14 day health assessment.**
1. Are PPDs implanted on all inmates or only as medically indicated? **PCRDF-All PCJDC- PPDs are implanted on all juveniles who are still detained at the 14 day health assessment.**

Asked: 9/19/2022 11:57 AM (CT)

Question: Would Pulaski County be willing to provide a clarification of item H on Page 11 of the RFP to state: "The current health services provider reinstated full NCCHC accreditation at the Adult Detention Center within months of initiating their contract, and they have maintained full compliance since reinstating the accreditation. The vendor must be able to maintain full accreditation going forward....."?

Answer: **We have taken your suggestion into consideration, and it has been determined we will leave it as stated.**

Asked: 9/19/2022 08:59 AM (CT)

Question: Please provide the following information to the prospective bidders. The current health services provider is providing additional services above and beyond what is contractually required at no additional cost to Pulaski County. This includes: a. up to 16 hours a week of additional Medical Director services b. up to 8 hours a week of additional psychiatry services c. 1 additional FTE for community coordination/discharge planning services.

Answer: **We have taken your suggestion into consideration, and it has been determined we will leave the RFP as-is.**

Asked: 9/19/2022 08:58 AM (CT)

Question: The RFP states that pricing is not to be included with the response and that a cost proposal will be requested at a later date. Please confirm that this is still Pulaski County's expectation/request. If this is still the expectation, does Pulaski County have an anticipated date in which the pricing proposals will be due?

Answer: Yes, this is still the process for cost proposals. The cost proposal will be sent about a week after the Technical bid has closed.

Asked: 9/19/2022 08:55 AM (CT)

Question: Please clarify Section 5.O. on page 13 of the RFP. Does the County want a list of all legal actions against the company? or does the County want a list of only those actions that resulted in a decision against the vendor?

Answer: **As stated in the RFP, "Vendor must include a description of all legal action, pending, or in the past five (5) years, that resulted in decision against the vendor, or any legal action against any other company that has occurred as a result of business association with the vendor."**

Asked: 9/15/2022 08:07 AM (CT)

Question: Please provide a copy of the vendor attendance roster for the September 12th Pre-Proposal Conference and Site Visit.

Answer: **Please review the document "Walk-Through" in the Attachments tab.**

Asked: 9/13/2022 03:33 PM (CT)

Question: Will the County provide telephones and telephone service for the contractor's use?

Answer: **PCRDF-Yes; Office Phones PCJDC - Yes, a landline.**

Asked: 9/13/2022 03:33 PM (CT)

Question: Will the County's IT staff provide maintenance and help desk support to the contractor's staff?

Answer: **PCRDF-Limited support based on equipment provided by PCSO/PCRDF. PCJDC - See PCRDF answer in Red font.**

Asked: 9/13/2022 03:32 PM (CT)

Question: Will the Contractor or the County be responsible for the Contractor's Internet access? If so, will the Contractor be on a dedicated or shared network? If so, who is the current internet provider? What is the current internet provider's bandwidth?

Answer: Will the Contractor or the County be responsible for the Contractor's Internet access? **PCRDF-PCSO/PCRDF can provide Wifi.** If so, will the Contractor be on a dedicated or shared network? **PCRDF-Contractor will be on their own VLAN.** If so, who is the current internet provider? **PCRDF-Comcast/AT&T.** What is the current internet provider's bandwidth? **PCRDF-Any device is capped at 25/25 mbps. PCJDC - See PCRDF answers.**

Asked: 9/13/2022 03:32 PM (CT)

Question: Is Baldwin County considered a "covered entity" as defined by HIPAA (the County sends electronic claims to health insurance companies for reimbursement)?

Answer: **This bid is for Pulaski County.**

Asked: 9/13/2022 03:31 PM (CT)

Question: Please provide an inventory of all office equipment including computers, copiers, printers, scanners, etc. that will remain on site for the contractor's use.

Answer: **Please review the document in the Attachments tab for PCRDF. PCJDC - One (1) Dell desk top computer and monitor. One (1) HP laser printer.**

Asked: 9/13/2022 03:31 PM (CT)

Question: Please provide an inventory of all medical equipment for both the PCRDF and the PCJDC that will remain on site for the contractor's use.

Answer: **PCRDF-Please review the document Medical Inventory List in the Attachments tab for PCRDF. Currently (1) Dental Chair is inoperable. PCJDC - One (1) UMF 5150 exam Table. One (1) Detecto 439 scales.**

Asked: 9/13/2022 03:30 PM (CT)

Question: Please confirm that you want at least one (1) nurse and one (1) mental health staff to be assigned to Intake 24 hours per day, 7 days per week.

Answer: **PCRDF-YES. PCJDC - See PCRDF answer.**

Asked: 9/13/2022 03:30 PM (CT)

Question: Page 19 of the RFP Insurance Section 6 – "Minimum shall be in the total amount of the contract." Please explain what this means.

Answer: **As stated, "Minimum shall be in the total amount of the Contract".**

Asked: 9/13/2022 03:29 PM (CT)

Question: What is the annual cost of the UAMS Angels Program through UAMS Medical Center? Please provide a copy of the contract for this program.

Answer: **PCRDF-** The cost has been included in the off-site costs, see question regarding total off-site cost. These costs are invoiced by the current medical vendor and included in the monthly billing, which does not identify the UAMS Angels Program. Please provide a copy of the contract for this program. **PCRDF-**There is no contract. **PCJDC** does not use this program. See PCRDF answer.

Asked: 9/13/2022 03:29 PM (CT)

Question: Please provide a copy of the current staffing matrix for each facility.

Answer: Whose staffing matrix are you requesting?

Asked: 9/13/2022 03:28 PM (CT)

Question: Is the County responsible for 100% of the costs that exceed the \$500,000 cap?

Answer: **PCRDF-YES** **PCJDC** - Please see PCRDF answer.

Asked: 9/13/2022 03:28 PM (CT)

Question: Page 27 of the RFP Section 6 "Fees for Service" states that the aggregate cap for pharmacy and off-site/specialty costs is \$500,000. Is this one amount for both of these categories combined or is it \$500,000 for each category?

Answer: **PCRDF-For both categories.** **PCJDC** - Please see PCRDF answer.

Asked: 9/13/2022 03:28 PM (CT)

Question: If the contractor proposes a new EMR system, will the County allow the system to be hosted securely from a remote location?

Answer: **PCRDF-Yes**

PCJDC-PCRDF provides PCJDCs internet. See PCRDF answer.

Asked: 9/13/2022 03:27 PM (CT)

Question: Is there an electronic medical records system currently in use? If so, what is the name of the system? If so, is the County satisfied with the current EMR and does the County want to continue its use? Is the EMR hosted in an on-site server or at a remote location?

Answer: **PCRDF-Yes**

If so, what is the name of the system? PCRDF-CorEMR

If so, is the County satisfied with the current EMR and does the County want to continue its use? PCRDF-Yes

Asked: 9/13/2022 03:27 PM (CT)

Question: What were the total off-site costs for each of the last 3 years for each facility?

Answer: **PCRDF-**2019 \$138,588.64, 2020 \$174,162.26 and 2021 \$186,025.15 **PCJDC** - \$1,955.31 for years 2019, 2020 and 2021.

Asked: 9/13/2022 03:26 PM (CT)

Question: What were the total pharmaceutical costs for each of the last 3 years for each facility?

Answer: **PCRDF**-2019 \$500,000.00, 2020 \$611,162.90 & 2021 \$536,000.00
PCJDC - \$12,115.22 for years 2019, 2020 and 2021.

Asked: 9/13/2022 03:26 PM (CT)

Question: Please confirm that the ADP that contractors should use for their proposals are 1,210 for the PCRDF and 25 for the PCJDC.

Answer: Confirmed.

Asked: 9/13/2022 03:25 PM (CT)

Question: Please provide a copy of the current contract.

Answer: Per the Arkansas Freedom of Information Act handbook, this information will not be disclosed at this time.

Asked: 9/13/2022 03:24 PM (CT)

Question: What is the annual cost of the current contract?

Answer: **PCRDF**-Approximately \$4.5 million. **PCJDC** - Please see PCRDF answer.

Asked: 9/13/2022 03:23 PM (CT)

Question: 1. Are the juveniles that are charged as adults housed in the PCRDF separately from adults?

Answer: Duplicate question.

Asked: 9/13/2022 03:23 PM (CT)

Question: Are the juveniles that are charged as adults housed in the PCRDF separately from adults?

Answer: **PCRDF**-Yes **PCJDC** - Please see PCRDF answer.

Asked: 9/13/2022 03:22 PM (CT)
